

Chaitanya Aggarwal

+1(202)-569-7467 | chaitanyaaggarwal9@gmail.com | [linkedin.com/in/chaitanyaagg/](https://www.linkedin.com/in/chaitanyaagg/) | chaitanyaaggarwal.com | DC, 20037

PROFESSIONAL SUMMARY

Product Manager and AI/LLM Analyst with experience building AI-driven and SaaS products across fintech and edtech. Delivered AI-powered MVPs with faster launch cycles, improved adoption, and measurable gains in revenue and efficiency, while evaluating LLM performance and reducing bias and hallucinations. Strong in cross-functional leadership, analytics, and translating business needs into data-driven product strategies

WORK EXPERIENCE

Product Manager

08/2025 – Present

MyEdMaster, LLC

Washington, DC

- Led market and competitive research, conducting customer interviews and documenting findings in Confluence, which informed actionable roadmap recommendations and PRD documentation and enabled faster time-to-market for new features
- Collaborated cross-functionally with 30+ engineers, design, and QA teams using agile rituals and sprint governance, improving delivery velocity by 25% and achieving MVP launch in under 6 months
- Built performance and productivity reporting using analytics trackers and operational metrics, achieving a 15% improvement in team effectiveness and delivery visibility
- Directed stakeholder communication and hiring workflows using structured interviews and capacity planning, successfully onboarding 20+ candidates aligned to roadmap priorities

AI/LLM Analyst – Contract

09/2025 – Present

Handshake AI Solutions, LLC

Remote, USA

- Designed and refined structured prompts to evaluate LLM accuracy, safety, and contextual relevance, directly improving response quality and consistency across evaluation cycle
- Annotated and reviewed AI-generated datasets at scale using structured evaluation guidelines, reducing bias, hallucinations, and security risks while improving model alignment with human values
- Performed linguistic and cultural quality checks on AI-generated text using editorial review standards, improving clarity, tone, and regional appropriateness of model outputs

Product Manager

08/2020 – 07/2023

Savax Credit Solutions

Gurugram, India

- Performed market research and competitive analysis to identify product enhancement opportunities, informing a B2B SaaS roadmap that reduced NPAs by 20% YoY through KPI-driven prioritization
- Evaluated development and launch costs against revenue forecasts to recommend tiered pricing strategies, increasing enterprise upsells by 25% and reducing customer onboarding time by 30%
- Conducted customer interviews and usability feedback sessions, synthesizing insights into product improvement reports that drove a 40% NPS improvement and 18% increase in sprint predictability
- Researched industry best practices and internal governance requirements, drafted product requirements that met audit-ready standards, resulting in zero compliance issues during quarterly audits

Business Analyst

05/2016 – 07/2020

PKA Constructions

Delhi, India

- Led user research and requirements discovery across 50+ construction sites, including on-site interviews and observational studies, to identify market needs for a real-time workforce tracking SaaS solution, achieving 90% adoption
- Designed and launched executive analytics dashboards tracking project KPIs, budget variance, and resource utilization, enabling data-driven operational and financial decision-making by senior leadership
- Monitored product performance and provided detailed insights and reports on efficiency metrics, reducing idle labor costs by 50% through continuous feedback loops and data analysis

PROJECTS

Founder: Finwise AI-Powered Personal Finance App ([Link](#))

- Built an end-to-end AI-driven financial health platform delivering personalized, actionable insights using the Gemini API, focused on proactive financial coaching rather than static reporting
- Designed and shipped a full-stack MVP using React, Tailwind, Firebase Auth, and real-time databases, resulting in a production-ready prototype suitable for user testing
- Monitored product performance across 50+ real-world financial scenarios, iterating on AI-generated insights based on user behavior data
- Validated product-market fit through usability testing and structured interviews with 15+ pilot users, synthesizing feedback into actionable improvements

SKILLS

Product & Market Research: Market Analysis, Competitive Intelligence, Customer Interviews, Focus Groups, Usability Testing, Surveys, Go-to-Market Strategy

Analytics & Reporting: Product Performance Reporting, KPIs/OKRs, Revenue & Cost Forecasting, A/B Testing, Funnel Analytics, SQL, Power BI

Product & Agile: Product Strategy, Roadmapping, PRDs, Backlog Prioritization, Sprint Governance, Agile/Scrum, Release Planning, CSPO®

Tools: Jira, Confluence, Figma, Microsoft Office (Word, Excel, Visio), Firebase, Google Data Studio

AI & Platforms: LLM Evaluation, Prompt Engineering, AI Feature Design, REST APIs, SaaS Integrations

CERTIFICATIONS

Certified Scrum Product Owner (CSPO®) ([Link](#)), Oracle AI Vector Certified Professional ([Link](#)), Oracle Fusion Cloud Applications ([Link](#)), Product Marketing Bootcamp ([Link](#)), Google Project Management ([Link](#)), Google Data Analytics ([Link](#))

EDUCATION

George Washington University, Master of Science in Engineering Management (STEM)

05/2025